

Dear Member,

Recently, Equifax announced a cyberattack on its data system. Hackers gained access to company data that potentially compromised sensitive information for 143 million American consumers. Because we use Equifax as one of our credit reporting agencies, it is likely that some of our members will be affected by this breach. It is because of this fact we want to take a moment to reach out to you and give you some information and details.

Please know that this data compromise does not involve Hoosier United Credit Union's data system, and we believe your account security is of the utmost importance.

If new information is made available we will make every attempt to provide the information to you. Please monitor your email, our website, and our facebook page for additional details.

Information you should have about the Equifax Breach

- Equifax, one of three major consumer credit reporting agencies, said hackers gained access to company data, potentially compromising sensitive information for 143 million Americans.
- Criminals accessed files in the company's system from mid-May to July, 2017.
- The information accessed primarily includes names, Social Security numbers, birth dates, addresses and, in some instances, driver's license numbers. In addition, credit card numbers for approximately 209,000 U.S. consumers, and certain dispute documents with personal identifying information for approximately 182,000 U.S. consumers, were accessed.
- Equifax has not provided us with a list of affected consumers, so we currently have no way to identify if your personal information was compromised. The Equifax website: www.equifaxsecurity2017.com is the best source to determine if you were impacted.
- This breach is not a compromise of the Hoosier United Credit Union data system. Hoosier United CU utilizes numerous layers of cybersecurity protection for your account information safety. Your account safety is of utmost importance to us.
- Equifax has created a website, www.equifaxsecurity2017.com, to help consumers determine whether their data was at risk and to sign up for credit file monitoring and identity theft protection.
- Equifax is offering free credit file monitoring and identity theft protection for one year to all U.S. consumers. The offer, called TrustedID Premier, includes 3-Bureau credit monitoring of Equifax, Experian and TransUnion credit reports; copies of Equifax credit reports; the ability to lock and unlock Equifax credit

reports; identity theft insurance; and Internet scanning for Social Security numbers – all complimentary to U.S. consumers for one year.

- The website above also provides additional information on steps consumers can take to protect their personal information. Equifax recommends that consumers with additional questions visit www.equifaxsecurity2017.com or contact a dedicated call center at 866-447-7559, which the company set up to assist consumers. The call center is open every day (including weekends) from 7:00 a.m. – 1:00 a.m. Eastern time.
- Additionally, all consumers are entitled to a free credit report annually from the three major credit bureaus: Equifax, TransUnion and Experian through www.annualcreditreport.com. Consumers may also want to freeze their Equifax credit reports, which would prevent new credit accounts from being opened in an individual's name, unless specifically approved by that individual after identity is verified.

Also know that our Visa Debit and Credit accounts have 24/7 fraud monitoring for your protection as well.

If you have any questions or concerns know that we are always here to help you. You can reach us @

PHONE: 317-923-4747 or 317-692-7607

EMAIL: credit.union@hoosierunitedcu.com

FAX: 317-923-4830 or 317-692-7992

WEBSITE: www.hoosierunitedcu.com

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